

What value does SimplySo bring to Office 365?



SimplySo for Office 365 makes it easy and effortless to collaborate, share files and engage in social interaction while keeping data in the safe environment of SharePoint. Built as a website that sits on Microsoft's Azure, SimplySo connects online and places the easy to navigate layout in front of the user – making it easy to display information without having to move and host the data within SimplySo.

Value Proposition:

- Documents and social made easy.
- Get work done. Make it SimplySo.

What countries will SimplySo be available?

Arrow ECS is granted right to distribute SimplySo in EU/EFTA and UK.

Where can resellers at Arrow purchase SimplySo?

Resellers are able to provision SimplySo via ArrowSphere. A solution stack for SimplySo and Office 365 Business Premium and E3 will be available. SimplySo should be sold with every Office 365 that supports SharePoint – to bring the end user a greater Office 365 return of investment.

Can SimplySo be accessed via an application?

SimplySo is currently not support by an application. If the user has a SharePoint application and has SimplySo, the functionality will not be supported. The only way SimplySo can be used/accessed is through a web browser.

Is there any data stored in SimplySo?

SimplySo is a data free service and holds no user data. Data created, edited, stored and shown via SimplySo is SharePoint online user data, stored in SharePoint online according to customer Office 365/ SharePoint online agreement. SimplySo is completely transparent and allows the user to work via the SimplySo interface and/or via native SharePoint online.

What web browsers are supporting SimplySo?

The best web browsers to use for SimplySo are Edge, Chrome, Safari, and Firefox. The preferred browser is Chrome.

Who supports the end user?

SimplySo is a service that focuses on easy and secure access to shared documents/libraries while taking advantage of smart features from SharePoint, OneDrive for Business, Delve, and Newsfeed – all in a single user interface. Because of such service, there's no implementation, maintenance, or local updates. However, if the end user needs support, the reseller is the first line of support. If the reseller cannot help the end customer, Arrow will support. SimplySo

How to videos are available in SimplySo's channel: <https://www.youtube.com/channel/UCSKnR7fEsWKKn7wv2WS-IIA>

How often will the price be updated?

SimplySo reserves the right to revise the price for the solution at any time, but may only increase price once a year, with at least 90 days in advance notice. ArrowSphere will be updated if such price revision is requested.

Will there be any maintenance and/or updates?

Scheduled maintenance will be announced at least 10 working days before maintenance day. The scheduled maintenance will be executed between 00:00 – 06:00 hours CET. SimplySo is allowed to perform emergency maintenance if SimplySo considers it to be necessary.

How is SimplySo secured?

SimplySo runs in Microsoft Azure and is secured the same way as any other Azure service. SimplySo runs on a secure server (HTTPS) per default. Firewalls and other external security are provided by Azure. SimplySo holds no user data, company data or any other sensitive data. Data is stored in Office 365/SharePoint online at all times.

SimplySo's back-end is monitored 24x7 with Azure Monitoring Service. SimplySo's support desk is alerted automatically in case performance of cloud services falls below a level that may be reasonable expected and SimplySo's support desk guarantees to act on such notifications within 15 minutes.



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